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**WHEN REQUIRED PERSON IS ON PHONE SAY**

Good afternoon/evening my name is \_\_\_\_\_ calling on behalf of the University of New South Wales and Macquarie University. We are interviewing a wide range of randomly selected people about their experiences of racism in Australia.  
We would very much appreciate your participation.

Participation is voluntary. All your responses will be treated confidentially & we do not need your name. The survey will take about 5-10 minutes to complete.  
Is it OK to speak with you now?

[IF SAYS NO RACIST EXPERIENCES SAY - Still very important to obtain your] opinions about racism in Australia.]

# [INTERVIEWER: IF RESPONDENT REFUSES, OFFER FREECALL]

0. or 1. PROCEED 2. NO - REFUSAL

4. Not Now SPOKE TO RESPONDENT - CALLBACK ARRANGED

6. RESPONDENT UNSUITABLE (EXPLAIN IN COMMENTS)

66. RESPONDENT UNAVAILABLE FOR SURVEY PERIOD (COMMENTS)

14. LANGUAGE PROBLEM 8. NOT IN AREA\QUOTA DONE

FURTHER INFO IF REQUIRED - The survey aims to find out about:

- Your experiences of racism(if any) - How often racist incidents occurred & where did they happen - How you felt after experiencing racist incidents
- And what were the personal consequences of these incidents

QUESTIONS OR COMPLAINTS ABOUT THE STUDY.

About the research study: Dr Kevin Dunn, University of NSW, Ph: 02-9385-5737

For general complaints: Ethics Secretariat, University of NSW, Ph:02-9385-4234

[HVRF CONTACT: Norma Taylor - Survey supervisor - Freecall 1800 355 534]

Many of the questions refer to CULTURAL BACKGROUND.

**Q1a. We are interested in four types of racism. As I describe each one, can you tell me whether you have experienced it? [1. Yes 2. No ]**

[9 = REFUSED]

# **RACIST TALK**, for example, verbal abuse, name-calling, racist slur, or ridicule based on your cultural background.

# **EXCLUSION**, for example, making you feel like you don't belong or you are inferior, or people avoiding you because of your culture

# **UNFAIR TREATMENT**, for example, denied service or employment, treated badly or with suspicion because of your cultural background.

# **ATTACK**, for example, physically attacking, abusing or threatening you or your property because of your cultural background.

-----  
Now, you answered Yes to "+rtrim(qyes)+"

I will read out some different forms of "+iif(qnumexp=1,"this type","these types")+" of racism.

Please answer YES or NO as to whether you've experienced these or not.

[1. Yes 2. No]

!\*Many of these questions refer to CULTURAL BACKGROUND. By this we mean .....

# HIT ENTER TO CONTINUE

[NB INTERVIEWER 1. YES 2. NO

9. REFUSED]

-----  
!RANDOM

**Q1.** [1. YES 2. NO]

[9. REFUSED]

# You have been called an offensive slang name for your cultural group?

# You have been a target of racist jokes, songs, or teasing?

# You have heard or read comments that are stereotypical of your cultural group?

# You have heard talk or read something that portrays your cultural group in a poor light?

# You have been sworn at, or verbally abused, because of your cultural background?

# Someone made offensive gestures towards you because of your cultural background? (hand gestures, etc)

# Someone has suggested you do not belong in Australia, that you should 'go home' or 'get out' and so on?

# You felt segregated or left out because of your cultural background?

# You felt people avoid you because of your cultural background?

# Someone has treated you as less intelligent, or inferior, because of your cultural background?

# You have been refused the use of a service or denied entry (venue, transport) because of your cultural background?

# You have been ignored or treated rudely by service staff because of your cultural background?

# You have been refused employment because of your language or cultural background?

# You have been denied promotion or a job because of your cultural background?

# You have had your qualifications not recognised because they were gained overseas?

# You have been treated with suspicion because of your cultural background?

# Your property has been vandalised for racially motivated reasons?

# Someone spat at you for a racist reason?

# Someone threw something at you [egg, bottle] for racist reasons?

# Someone hit you, or threatened to, for racist reasons?

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**Can we talk about "+str(qnumexp,1)+" of those experiences?**

# HIT ENTER TO CONTINUE

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**Q2a. You said that**  
"+q1p[qr1]+"

**Has this happened ...**

READ SCALE

1. Very often
2. Often

3. Occasionally
4. Rarely, or
5. Once only

[9. REFUSED]

-----  
**Q2a1. When did this last happen?**

1. Within the last week
2. Within the last month
3. Within the last year
4. More than a year ago

[9. REFUSED]

-----  
**Q3a. Where did this happen?**

[ALLOW MORE THAN ONE - CODE IF POSSIBLE]

- |   |  |
|---|--|
| 01. Primary school or earlier education (child-care)                                  | 12. Pubs, clubs, bar, disco, nite-club   |
| 02. High school   | 13. Sporting event (player or spectator)   |
| 03. Other educational setting, ie at a school, TAFE, University, Teaching hospital    | 14. Social event (party, event, get-together, BBQ)   |
| 04. Workplace   | 15. Own home (not party)   |
| 05. Public transport  | 16. Friend's or relative's home (not party)  |
| 06. Street  | 17. In dealings with Police, Courts, Gaols   |
| 07. Other public space (beach, boating)   | 18. In hospitals, health centres, nursing home, or GP's rooms  |
| 08. Real estate agents or financial services provider                                 | 19. In dealings with other government agencies (Welfare, housing, immigration, Council, etc)                   |
| 09. Shop or in a mall, shopping centre, market  | 20. In any form of media (news, web, fiction, video games, film, etc)  |
| 10. Fast food place (e.g. McDonald's, KFC, Subway, food courts, takeaways, milk bars) | 21. In personal communications (letter, telephone call, graffiti on house, letter, pamphlet, email, chat-room) |
| 11. Restaurant  |  |

CODES: #

OTHER: #

-----  
**Q4a. What did you do about this**

[ALLOW MORE THAN ONE - CODE IF POSSIBLE]

"+upper(qlp[qr1])+"

01. Report to their employer / teacher / referee /
02. Report to police
03. Report to anti-discrimination authority / agency
04. Sought / accepted the help of passers-by / work colleagues / other passengers / team-mates
05. Confronted perpetrator (non-violent)
06. Physically confronted perpetrator / self-defence
07. Initiated a reconciliation / reasoning
08. Used humour or ridiculed the perpetrator
09. Left / resigned from the committee/group the perpetrator belonged to
10. Ignored / pretended didn't happen or hear / did nothing
11. Got used to it / put up with it
12. Confided / discussed with friend/family/close colleague/neighbour

CODES: #

OTHER: #

-----  
**Has this happened ...**

READ SCALE

1. Very often
2. Often
3. Occasionally
4. Rarely, or
5. Once only

[9. REFUSED]

#

-----  
**Q2b1. When did this last happen?**

1. Within the last week
2. Within the last month
3. Within the last year
4. More than a year ago

[9. REFUSED]

#

-----  
**Q3b. Where did this happen?**

[ALLOW MORE THAN ONE - CODE IF POSSIBLE]

- |   |  |
|---|--|
| 01. Primary school or earlier education (child-care)                                  | 12. Pubs, clubs, bar, disco, nite-club   |
| 02. High school   | 13. Sporting event (player or spectator)   |
| 03. Other educational setting, ie at a school, TAFE, University, Teaching hospital    | 14. Social event (party, event, get-together, BBQ)   |
| 04. Workplace   | 15. Own home (not party)   |
| 05. Public transport  | 16. Friend's or relative's home (not party)  |
| 06. Street  | 17. In dealings with Police, Courts, Gaols   |
| 07. Other public space (beach, boating)   | 18. In hospitals, health centres, nursing home, or GP's rooms  |
| 08. Real estate agents or financial services provider                                 | 19. In dealings with other government agencies (Welfare, housing, immigration, Council, etc)                   |
| 09. Shop or in a mall, shopping centre, market  | 20. In any form of media (news, web, fiction, video games, film, etc)  |
| 10. Fast food place (e.g. McDonald's, KFC, Subway, food courts, takeaways, milk bars) | 21. In personal communications (letter, telephone call, graffiti on house, letter, pamphlet, email, chat-room) |
| 11. Restaurant  |  |

CODES: #

OTHER: #

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**Q4b. What did you do about this**

[ALLOW MORE THAN ONE - CODE IF POSSIBLE]

" + upper(qlp[qr2]) + "

01. Report to their employer / teacher / referee /
02. Report to police
03. Report to anti-discrimination authority / agency
04. Sought / accepted the help of passers-by / work colleagues / other passengers / team-mates
05. Confronted perpetrator (non-violent)
06. Physically confronted perpetrator / self-defence
07. Initiated a reconciliation / reasoning
08. Used humour or ridiculed the perpetrator
09. Left / resigned from the committee/group the perpetrator belonged to
10. Ignored / pretended didn't happen or hear / did nothing
11. Got used to it / put up with it
12. Confided / discussed with friend/family/close colleague/neighbour

CODES: #

OTHER: #

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**Q2c. You said that**

"+qlp[qr3]+"

**Has this happened ...**

READ SCALE

1. Very often
2. Often
3. Occasionally
4. Rarely, or
5. Once only

[9. REFUSED]

#

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**Q2c1. When did this last happen?**

1. Within the last week
2. Within the last month
3. Within the last year
4. More than a year ago

[9. REFUSED]

#

-----

**Q3c. Where did this happen?**

[ALLOW MORE THAN ONE - CODE IF POSSIBLE]

- |   |  |
|---|--|
| 01. Primary school or earlier education (child-care)                                  | 12. Pubs, clubs, bar, disco, nite-club   |
| 02. High school   | 13. Sporting event (player or spectator)   |
| 03. Other educational setting, ie at a school, TAFE, University, Teaching hospital    | 14. Social event (party, event, get-together, BBQ)   |
| 04. Workplace   | 15. Own home (not party)   |
| 05. Public transport  | 16. Friend's or relative's home (not party)  |
| 06. Street  | 17. In dealings with Police, Courts, Gaols   |
| 07. Other public space (beach, boating)   | 18. In hospitals, health centres, nursing home, or GP's rooms  |
| 08. Real estate agents or financial services provider                                 | 19. In dealings with other government agencies (Welfare, housing, immigration, Council, etc)                   |
| 09. Shop or in a mall, shopping centre, market  | 20. In any form of media (news, web, fiction, video games, film, etc)  |
| 10. Fast food place (e.g. McDonald's, KFC, Subway, food courts, takeaways, milk bars) | 21. In personal communications (letter, telephone call, graffiti on house, letter, pamphlet, email, chat-room) |
| 11. Restaurant  |  |

CODES: #

OTHER: #

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**Q4c. What did you do about this**

[ALLOW MORE THAN ONE - CODE IF POSSIBLE]

"+upper(qlp[qr3])+"

01. Report to their employer / teacher / referee /
02. Report to police
03. Report to anti-discrimination authority / agency
04. Sought / accepted the help of passers-by / work colleagues / other passengers / team-mates
05. Confronted perpetrator (non-violent)

06. Physically confronted perpetrator / self-defence
07. Initiated a reconciliation / reasoning
08. Used humour or ridiculed the perpetrator
09. Left / resigned from the committee/group the perpetrator belonged to
10. Ignored / pretended didn't happen or hear / did nothing
11. Got used to it / put up with it
12. Confided / discussed with friend/family/close colleague/neighbour

CODES: #

OTHER: #

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**Q2d. You said that**

"+q1p[qr4]+"

**Has this happened ...**

READ SCALE

1. Very often
2. Often
3. Occasionally
4. Rarely, or
5. Once only

[9. REFUSED]

#

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**Q2d1. When did this last happen?**

1. Within the last week
2. Within the last month
3. Within the last year
4. More than a year ago

[9. REFUSED]

#

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**Q3d. Where did this happen?** [ALLOW MORE THAN ONE - CODE IF POSSIBLE]

- |   |  |
|---|--|
| 01. Primary school or earlier education (child-care)                                  | 12. Pubs, clubs, bar, disco, nite-club   |
| 02. High school   | 13. Sporting event (player or spectator)   |
| 03. Other educational setting, ie at a school, TAFE, University, Teaching hospital    | 14. Social event (party, event, get-together, BBQ)   |
| 04. Workplace   | 15. Own home (not party)   |
| 05. Public transport  | 16. Friend's or relative's home (not party)  |
| 06. Street  | 17. In dealings with Police, Courts, Gaols   |
| 07. Other public space (beach, boating)   | 18. In hospitals, health centres, nursing home, or GP's rooms  |
| 08. Real estate agents or financial services provider                                 | 19. In dealings with other government agencies (Welfare, housing, immigration, Council, etc)                   |
| 09. Shop or in a mall, shopping centre, market  | 20. In any form of media (news, web, fiction, video games, film, etc)  |
| 10. Fast food place (e.g. McDonald's, KFC, Subway, food courts, takeaways, milk bars) | 21. In personal communications (letter, telephone call, graffiti on house, letter, pamphlet, email, chat-room) |
| 11. Restaurant  |  |

CODES: #

OTHER: #

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**Q4d. What did you do about this**

[ALLOW MORE THAN ONE - CODE IF POSSIBLE]

" + upper(qlp[qr4])) + "

01. Report to their employer / teacher / referee /
02. Report to police
03. Report to anti-discrimination authority / agency
04. Sought / accepted the help of passers-by / work colleagues / other passengers / team-mates
05. Confronted perpetrator (non-violent)
06. Physically confronted perpetrator / self-defence
07. Initiated a reconciliation / reasoning
08. Used humour or ridiculed the perpetrator
09. Left / resigned from the committee/group the perpetrator belonged to
10. Ignored / pretended didn't happen or hear / did nothing
11. Got used to it / put up with it
12. Confided / discussed with friend/family/close colleague/neighbour

CODES: #

OTHER: #

**Q5. How did you feel after experiencing the racist incidents we have talked about?**

Open response

!RANDOM

**Q6. I'm going to read out five statements about your experiences of racism. Please tell me whether you disagree or agree with each of them on a scale of 1 to 5 where**

1. Strongly disagree
2. Disagree
3. Neither disagree nor agree
4. Agree [7 = NOT APPLICABLE]
5. Strongly agree [8 = DON'T KNOW / NOT SURE - DO NOT READ OUT]

# My sense of belonging to Australia was weakened as a result of those experience(s).

# I am a stronger person as a result of my experience(s).

# I am a more bitter and cynical person as a result of my experience(s).

# I have regretted those times where I didn't do anything about it.

# I am satisfied with the outcomes where I did take action.

**Q7. Using the same scale from strongly disagree to strongly agree, please tell me how you feel about these next two statements:**

!else

**Q7. I'm going to read out two statements about anti-racism. Please tell me whether you: [READ OUT THE SCALE BELOW]**

!endif

1. Strongly disagree
2. Disagree
3. Neither disagree nor agree
4. Agree
5. Strongly agree [8 = DON'T KNOW / NOT SURE - DO NOT READ OUT]

# Something should be done to minimise or fight racism in Australia.

# Nothing can be done to minimise or fight racism in Australia.

-----  
IF q7a=4 .or. q7a=5

Q7b. **What do you think should be done to minimise or fight racism?**

[8=DON'T KNOW

-----  
**To finish, just a few questions about your own background to help classify your answers.**

**Q8. Gender [RECORD DETAILS]**

# M. Male F. Female [9=REFUSED]

**Q9. What is your age?** [9=REFUSED]

-----  
IF q9=9

q9r. [INTERVIEWER: IF EXACT AGE REFUSED OFFER RANGES]

# 1. 18-24 7. 50-54  
2. 25-29 8. 55-59  
3. 30-34 9. 60-64  
4. 35-39 10. 65 and over  
5. 40-44  
6. 45-49 99. REFUSED

-----  
**Q10. What is the highest level of education that you have completed?**

1. University degree or higher  
2. Other Tertiary qualifications  
3. Trade or TAFE qualifications  
4. Higher School Certificate (Year 12 / 6th Form) or equivalent  
5. School certificate (Year 10 / 4th Form) or equivalent  
6. No formal qualifications.  
-. Other [TYPE IN ANSWER] [99=REFUSED]

#

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**Q11. Are you of Aboriginal or Torres Strait Islander origin?**

[IF YES PROBE FOR WHICH ONE]

2. No.  
3. Yes - Aboriginal  
4. Yes - Torres Strait Islander  
5. Yes- both Aboriginal and Torres Strait Islander

# [9=REFUSED]

**Q12a. Do you speak a language other than English at home or in your community?**

# 1. Yes 2. No

IF q12a=1

**Q12b. Which language is that?**

[If more than one, ask for the most used non-English language]

1. Arabic (including Lebanese) 13. Italian  
2. Aboriginal languages 14. Macedonian  
3. Chinese - Cantonese 15. Malay



- |                       |                        |
|-----------------------|------------------------|
| 4. Chinese - Mandarin | 16. Maltese            |
| 5. Chinese - Other    | 17. Polish             |
| 6. Croatian           | 18. Portuguese         |
| 7. Dutch              | 19. Russian            |
| 8. French             | 20. Serbian            |
| 9. German             | 21. Spanish            |
| 10. Greek             | 22. Tagalog (Filipino) |
| 11. Hungarian         | 23. Turkish            |
| 12. Indonesian        | 24. Vietnamese         |

Other, please specify [88=DON'T KNOW 99=REFUSED]

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**Q13. What is the cultural ancestry of your parents?**

- |  |                   |
|--|-------------------|
| 1. Australian                                  | 7. Irish          |
| 2. Aboriginal and/or<br>Torres Strait Islander | 8. Italian        |
| 3. Chinese                                     | 16. Japanese      |
| 9. Cypriot                                     | 17. Korean        |
| 10. Czechoslovakian                            | 18. Lebanonese    |
| 11. Egypt                                      | 19. Malaysian     |
| 4. English                                     | 20. Maltese       |
| 12. Fiji                                       | 21. New Zealand   |
| 5. German                                      | 22. Philippino    |
| 6. Greek                                       | 23. Portuguese    |
| 13. Hong Kong                                  | 24. South African |
| 14. Indian                                     | 25. USA           |
| 15. Indonesian                                 | 26. Vietnamese    |
|  | 27. Yugoslavian   |

- Other, please specify [88=DON'T KNOW 99=REFUSED]

Mother #

Father #

-----  
**Q14. What is your religion?**

1. No religion
2. Anglican (Church of England)
3. Baptist
4. Buddhism
5. Catholic
6. Islam
7. Judaism
8. Lutheran
9. Orthodox faiths (Greek, Macedonian, Russian, Serbian)
10. Presbyterian
11. Protestant
12. Uniting Church
13. Christian - NFD

Other, please specify [99=REFUSED]

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 THANK YOU FOR PARTICIPATING IN THIS STUDY.

[READOUT CONTACT DETAILS IF REQUIRED]

If you have any questions or complaints about the study I can give you three contact names and telephone numbers.

[HVRF CONTACT: Norma Taylor - Study supervisor - Freecall 1800 355 534]

Questions: Dr Kevin Dunn, University of NSW, Ph: 02-9385-5737.

Complaints: Ethics Secretariat, University of NSW, Ph: 02-9385-4234.

# HIT ENTER TO CONTINUE

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IF q8="9" .or. (q9=9.and.q9r=99)

!if q8="9"

Q8. Gender - INTERVIEWER BEST GUESS

# M. Male F. Female

[8=COULD NOT TELL]

!endif

!if q9=9 .and. q9r=99

Q9. Age of respondent? - INTERVIEWER BEST GUESS

[8=ABSOLUTELY NO IDEA]

#

!endif

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